

Datasheet

# Intigriti's platform

What makes it unique?



# What makes Intigriti's platform unique?

Whether it's a private or public bug bounty program, a vulnerability disclosure policy, a pentest as a service (PTaaS), a live hacking event, or something inbetween, our offerings cater to all organizations and for various levels of security maturity. But what makes us different? Below, we've outlined several ways in which Intigriti outshines other bug bounty platforms on the market.

# **.....**

# Our community

## Global community

To date, we have the largest crowd of all European bug bounty platforms and are trusted by world's largest organizations, making us a leading global player. We have security researchers representing us across the world, and in 2024, our community submitted vulnerability reports to the platform from more than 180 countries.

# Highest researcher contribution per program

Our clients receive higher-quality reports and a greater volume of submissions than most other bug bounty platforms. We've not only invested in the size of our community but also the quality and engagement levels. As a result, our customers aren't dependent on a small pool of researchers. Through research, Intigriti knows this is not the case for some competitors.

#### ....

#### Success enablement

#### **Customer success**

A dedicated success manager at Intigriti will guide and advise you at every step of your onboarding journey, but it doesn't stop there. We continue to proactively reach out to support you once your programs are live to ensure maximum impact year-round. For example, actively checking your old and new assets to maximize program activity.

#### **Triage**

Our in-house Triage service is included with all our programs to ensure our customers only receive

actionable and valid reports. The service consists of handling researcher communications, vulnerability report validation, reproduction, proof of concept, impact descriptions, and recommended solutions if available. Additionally, we will follow up with companies should they miss, misunderstand or require further assistance with how to action a report.

Our dedicated Triage team is globally known for their swift, fair, and personal approach, and has an Net Promoter Score of 9.2.

#### **Community management**

Intigriti was built by security researchers for security researchers. As a result, we have one of the world's most engaged security researcher communities, further driven by a dedicated team of community enablement managers. We invest heavily in training materials, challenges, and bug bounty content creators, resulting in an unrivaled network of educators and mentors. By continuously nurturing and enabling our community throughout the year, they offer the highest ROI on your testing programs.

#### Researcher support

Researchers can ask a question to our support team any day of the week through an online chat. Questions are typically responded to within one hour, allowing them to continue their work and deliver vulnerability reports as quickly as possible. This unrivalled response time helps drive community engagement up, boosts activity, and makes for a better researcher experience.



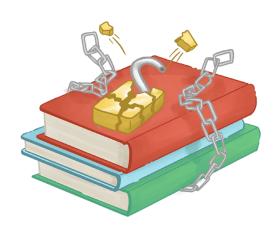
go.intigriti.com/discord go.intigriti.com/twitter go.intigriti.com/instagram go.intigriti.com/youtube go.intigriti.com/linkedin



# **Knowledge sharing**

# Fastlane program: Rewarding academic research

Intigriti's Fastlane Program rewards security researchers for exclusive access to academic research into new and unknown vulnerabilities before they publish it publicly. The program stimulates the discovery of unique and innovative approaches among the community. Additionally, it provides our customers with access to security risks before companies or competitor platforms learn about them.



# •••••

# **Platform**

#### Ease of use

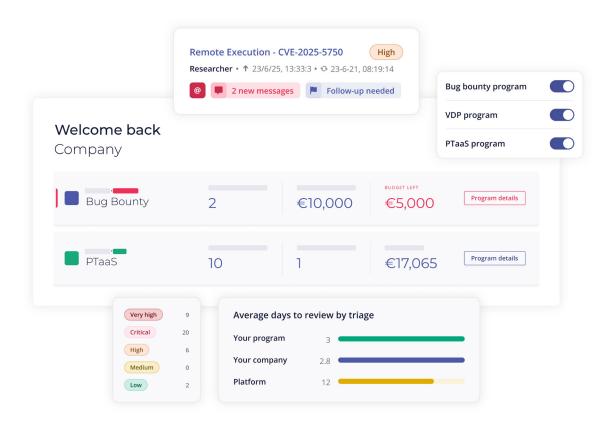
The overall user experience and platform interface is often one of the first points of praise we receive from existing customers when asking for feedback. In recognition of this, we've received a 4.8/5 score on our Gartner Reviews profile.

#### AI/Machine Learning

Our AI technology matches security researchers with programs to ensure optimal results for our customers and researchers. The AI learns about the security maturity of your organization's assets as submissions come through and matches common weaknesses with researchers that have delivered similar contributions to other programs.

## Paying researchers

We facilitate the swift payment of bounties to your researchers in the currency you choose. There is no conversion cost fee and bounties are paid on verified vulnerability findings. Researcher demographic details remain anonymous throughout the entire process and are paid according to the impact of the vulnerability they report.





# Security

#### **Data security**

Intigriti is fully compliant with GDPR, as you can read here. Importantly, Intigriti only hosts data in Europe, which is paramount since the Data Privacy Shield has been invalidated. All data relating to EU customers is hosted exclusively in the EU and cannot be seized by foreign powers.

Our platform also offers unique data-protecting functionalities, such as the ability to permanently destroy submissions, military-grade encryption, flags that indicate the existence of Personally Identifiable Information (PII) in reports, and the ability to georestrict programs from other territories. Global technology firms have chosen Intigriti purely for the level of security we have in place ovn our platform.

#### Sanction

We also perform initial and continuous sanctions/ OFAC (Office of Foreign Assets Control) list checks for the US and other countries on top of daily sanctions list checks.

#### Researcher terms & conditions

Before a security researcher can participate on an Intigriti program, or be active on the platform at all, they must first become a registered member. This sign-up process ensures every researcher has read and accepted the 'Researcher Terms & Conditions', which is a legally binding framework. The T&Cs include strict guidelines on confidentiality, data processing, non-disclosure of vulnerabilities, and more. Once accepted, an Intigriti 'Community Code of Conduct' becomes applicable.

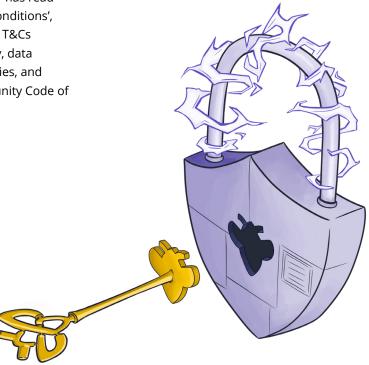
#### ISO 27001 certified

Intigriti has met a rigorous international standard in ensuring the security and integrity of the company as a whole. This certification demonstrates we perform to the highest standards of information security and data protection.

#### Researcher ID-checks

Each program on the platform has its own dynamics and level of openness towards the security community. Organizations can choose to only work together with 'vetted' or identity-checked security researchers. To become 'vetted', registered security researchers must perform an identity verification process. Onfido performs this biometric and ID verification process using official documents and a physical biometric verification process.

Checking for fraud, stolen IDs and impersonation is also included in this security step.





# Intigriti's business models

#### **Transparent pricing**

We offer tiered subscription options, with pricing to suit our customers security requirements, maturity level, growth aspirations, and budget availability. In addition, our customers work with multi-tier bounty tables, allowing them to test with maximum scope and pay for impact. We do not charge a fee on top of bounties paid to researchers, which allows us to be neutral in our advice to both clients and researchers.

#### Pentest as a Service (PTaaS)

We have developed a new and unique approach to working with our community by combining the "pay for impact" approach of bug bounty with the dedicated resourcing approach from classic penetration testing. We have called this PTaaS.

PTaaS enables our clients to request dedicated security testing time from a selected researcher within a selected time window. However, it comes with the reward model, motivation, reporting and triage of bug bounty programs.

#### Still have questions?

Find out more at link go.intigriti.com/trust





# **About Intigriti**

# Global crowdsourced security provider trusted by the world's largest organizations

Intigriti's bug bounty platform provides continuous, realistic security testing to help companies protect their assets and their brand. Our community of ethical hackers challenge our customers' security against realistic threats, we test in precisely the same way malicious hackers do.



#### 22 125.000+ researchers

More than 125.000 security researchers use Intigriti to hunt for bugs, and we're growing!

#### 400+ live bug bounty programs

Companies of all sizes, and across multiple industries, trust Intigriti to launch their bug bounty program.

# GDPR compliant

We ensure compliance with the highest security and data security standards.

#### Strong global presence

Intigriti has a strong global presence. In terms of hacker pay-outs, the 10 best performing countries are globally represented in America, Europe and Asia. In 2024, vulnerabilities were submitted from more than 180 countries.

#### **READY FOR A MODERN APPROACH TO SECURITY TESTING?**

- Request a demo www.intigriti.com/demo
- Visit the website www.intigriti.com
- ☑ Get in touch hello@intigriti.com

#### ....

# How vulnerability management works on Intigriti



## ....

# You're in good company













A vulnerability reported and fixed is one less opportunity for a cybercriminal to exploit. Ready to talk about launching your first bug bounty program? We're here to help you launch successfully.

Speak to our team today.

