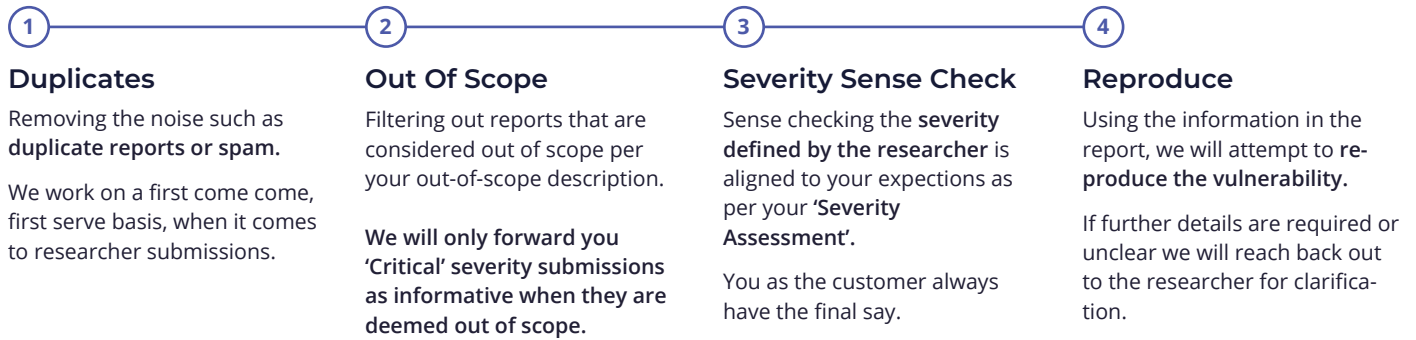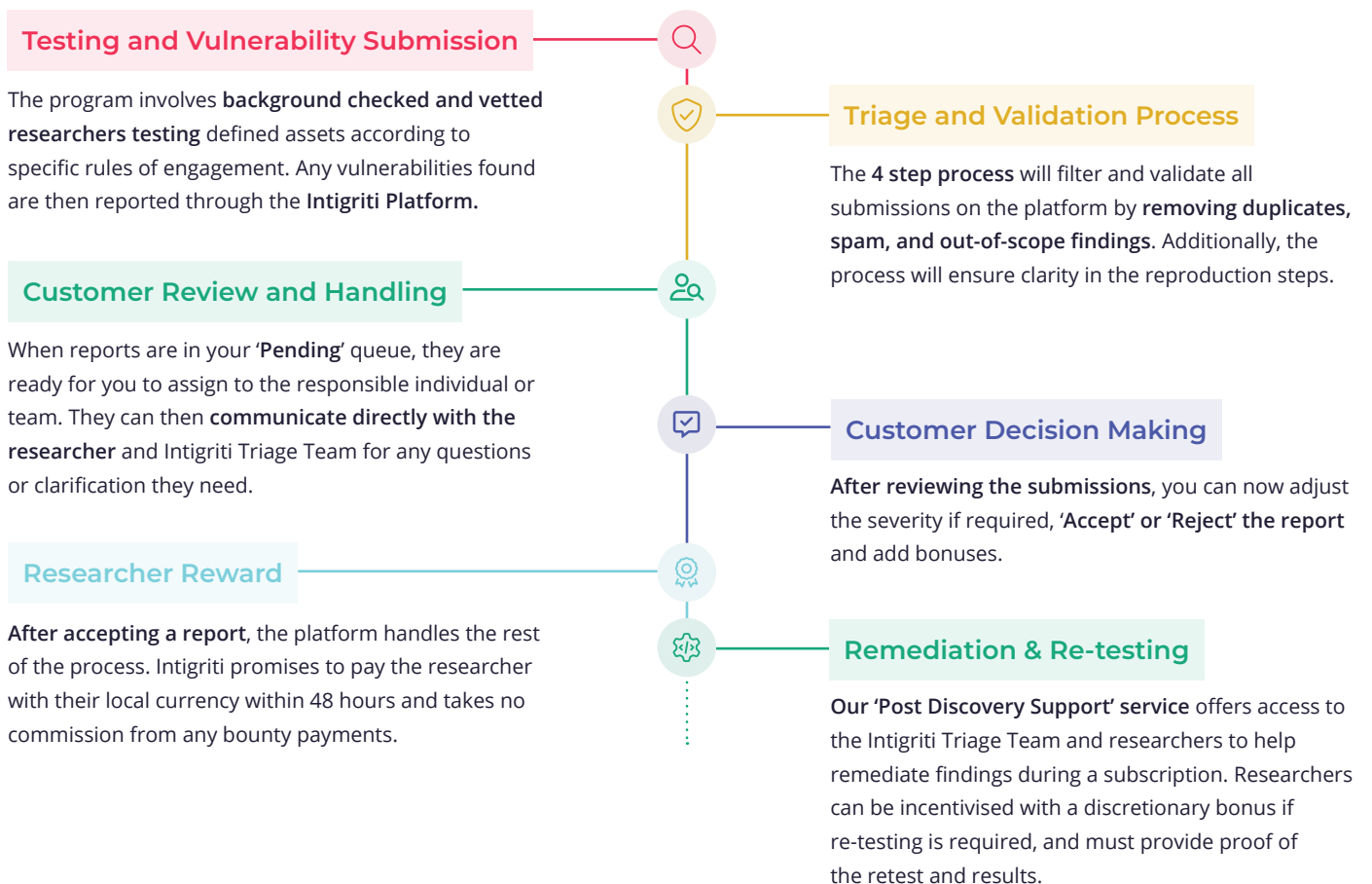# intigriti

Triage

Intigriti leverages its experienced team of security analysts to validate and prioritise every finding that is submitted to our platform. With our focus on quality over quantity, we promise an extremely competitive triage lifecycle for clients and security researchers.

4 Step validation process

1 ─── **2** ─── **3** ─── **4**

Duplicates

Removing the noise such as **duplicate reports or spam.**

We work on a first come come, first serve basis, when it comes to researcher submissions.

Out Of Scope

Filtering out reports that are considered out of scope per your out-of-scope description.

We will only forward you 'Critical' severity submissions as informative when they are deemed out of scope.

Severity Sense Check

Sense checking the **severity defined by the researcher** is aligned to your expectations as per your **'Severity Assessment'.**

You as the customer always have the final say.

Reproduce

Using the information in the report, we will attempt to **reproduce the vulnerability.**

If further details are required or unclear we will reach back out to the researcher for clarification.

Submission lifecycle

Testing and Vulnerability Submission

The program involves **background checked and vetted researchers testing** defined assets according to specific rules of engagement. Any vulnerabilities found are then reported through the **Intigriti Platform.**

Triage and Validation Process

The **4 step process** will filter and validate all submissions on the platform by **removing duplicates, spam, and out-of-scope findings**. Additionally, the process will ensure clarity in the reproduction steps.

Customer Review and Handling

When reports are in your '**Pending**' queue, they are ready for you to assign to the responsible individual or team. They can then **communicate directly with the researcher** and Intigriti Triage Team for any questions or clarification they need.

Customer Decision Making

After reviewing the submissions, you can now adjust the severity if required, '**Accept**' or '**Reject**' the report and add bonuses.

Researcher Reward

After accepting a report, the platform handles the rest of the process. Intigriti promises to pay the researcher with their local currency within 48 hours and takes no commission from any bounty payments.

Remediation & Re-testing

Our '**Post Discovery Support**' service offers access to the Intigriti Triage Team and researchers to help remediate findings during a subscription. Researchers can be incentivised with a discretionary bonus if re-testing is required, and must provide proof of the retest and results.
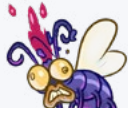
The value of Intigriti Triage

1.4 days
Average 'Time to Triage'

97%
of reports are accepted after being **validated by our Triage team.**

Data Security
We have the **highest level of Data Security and Privacy** by having a full in-house Triage Team.

Personalised Approach
We **always proceed with a personalised approach** in the form of handwritten messaging and **motivational comments** towards researchers and customers.

Dedicated Team
Our customers are assigned the **same 3-4 Triage Members**, which provides an opportunity for relationship building and more effective results.

Customer Testimonials

"
Our developers know that any vulnerability that makes it through Triage is important and in need of remediation.

Yannick Herrebaut
CYBER RESILIENCE MANAGER & CISO

Port of Antwerp

"
The most impact we have experienced from working with Intigriti is the extra time my security team gets back from not triaging reports.

Thomas Colyn
CISO

dpg media

"
The reports are well written and always valid because they have been checked by the Intigriti Triage Team.

Sándor Incze
CISO

CM.com

TAKE YOUR FIRST STEPS

👁 Request a demo www.intigriti.com/demo

🌐 Visit the website www.intigriti.com

✉ Get in touch hello@intigriti.com

intigriti

Information from Q1/2024. We are constantly growing, so please contact our sales department or see our website for an accurate number.